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# CONTROL OF NONCONFORMITIES PROCEDURE PROCEDURE Origination Date: (vor

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Abstract:
This docum This document describes the procedure for control of nonconformances.

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# 1.0 **PURPOSE**

This document defines and makes reference to the procedures necessary for the control of nonconforming items.

2.0 THEORY

Items that have failed inspections or tests or that in any way do not meet requirements are considered "nonconformities". Such items

are applied to

ensure nonconformities do not reoccur.

# 3.0 GENERAL PROCEDURE

- "Nonconformity" is any item made by the Company or raw material used by the Company or returned from the Client that does not meet: Allig
- 3.2 Quality

A nonconformity related to the performance of the quality according to this procedure.

Nonconforming Work \* 3.3

The Company identifies, documents, evaluates, and notifies affected personnel and business functions using the *Request for Support* form.

Nonconforming work is clearly marked as soon as practical after it is discovered using an appropriate **QC Tag**. Records are kept that define

when applicable.

The treatment of nonconforming work includes:

When the treatment is rework or repair, the result is inspected according to and disposition is noted on the applicable Request for Support record.

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3.4	Nonconforming items must be withheld pending  A Calculated Risk Release may also be used for
3.5	All employees are empowered to engage this procedure when
3.6	Upon discovery of a nonconformity, an employee may  For example, if an item  without any further action
3.7 the en	When an employee cannot bring the item into conformance through immediate rework, aployee shall
begin t	the Request for Support.
3.8	The employee shall complete the top portion of the <b>RFS</b> form,
3.9	The employee shall then tag the nonconforming items  or moved to
	pending disposition.
3.10	Upon receipt of the <i>RFS</i> , the originating employee as applicable. then log the <i>RFS</i> into the <i>RFS</i> Log.
3.11	Quality will the
actions	recording of immediate corrective
	If the nonconforming item is ascertained or estimated to be the fault of a Supplier, may elect to submit an <i>Investigation and Corrective Action Request</i> (ICAR) referenced on the <i>RFS</i> . For more on the
	system, see the Corrective Action Procedure.
3.13	indicate on the <i>RFS</i> form if a is required, etc.
3.14 dispos	The <b>RES</b> shall then be submitted to the Material Review Board (MRB) for review and ition. MRB actions that affect configuration may
	for the configuration change. A signature approved <b>RFS</b> that affects and to Purchasing.
3.15	The MRB consists of the following managers, at a minimum:
•	

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A Material Review Board member must:

- 1.
- 2.
- In the event of a non-unanimous decision,
- The Company shall provide timely reporting of submitted nonconforming items that may 3.18 ris, es and dates of submittal.

## 4.0 DISPOSITIONS

- Dispositions are classified as Major, Minor or None. 4.1
- 4.1.1 Major:
- 4.1.2 Minor:
- 4.1.3 None:
- MRB dispositions may include, but are not limited to: 4.2
- 4.2.1 Clarification

The MRB may determine that a Request for Support was prepared because of

The MRB records the

action is at the discretion of the MRB.

This MRB disposition is not subject to

4.2.2 Conditional Acceptance

Nonconforming supplies or processes may be dispositioned 'conditional accept' if they do not

when required, are recorded on

the *Request for Support*. This MRB disposition is subject to

4.2.3 Non-Submittal

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Suspect supplies must be dispositioned 'Non-Submittal' when the basic objectives of the contract. This MRB disposition is not subject to 4.2.4 Notification It is possible that a Continuous Improvement Opportunity may not exist for all reported conditions. In this case the completed RFS becomes This MRB disposition is not subject to 4.2.5 Precautionary The MRB may determine that a **Request for Support** was prepared because The condition must not be classified as Major or Minor. The MRB@valuates the condition and indicates on the RFS the discretion of the MRB. This MRB disposition is not subject to 4.2.6 Repair (Non-Standard and Standard) When an acceptable repair is possible, repair action may with the Client. Repair Instructions are documented on the RFS Form or in a Repair **Instruction**. After completion of a repair, accompanied with the **RFS**. The re-inspection is performed documentation is removed repair acceptance or **RFS** humber is recorded on related documents. Items repaired by other than a **Standard Repair Process** by the Client. 4.2.7 Request for Waiver/Deviation When a item is considered 'fit-for-use' by the MRB but departs from specification requirements, a **Request for Waiver** or **Request for Deviation** may 4.2.8 Return to Supplier (Receiving Inspection) When supplies deviate from requirements but are considered useable for processing. This MRB disposition is subject to Items received that are obviously unfit for use may 4.2.9 Rework (Non-Standard and Standard) The MRB may disposition "Rework" according to After completion of a rework, the responsible

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	onnel the <b>RFS</b> .	accompanied
The r	re-inspection is performed	
	and if found acceptable,	related documents.
This	MRB disposition is subject to	Tolatou documente.
4.2.1	10 Scrap	NO
Raw	materials and work	
	flow. A <b>Request for Supp</b> This MRB disposi	<i>ort</i> is not required to tion is not subject to
5.0	CUSTOMER DISPOSITION AUTHORITY  Major:	
5.1	Major:	
5.2	RTV and Scrap dispositions are not subject to	
5.3	Minor:	
5.4	Scrap, RTV or Standard Rework dispositions are not subject to	
5.5	None: Not subject to	
0.0		
6.0	PROCESSING SCRAP	
6.1	Nonconforming items dispositioned as scrap are	
6.2	Such scrap is	
0.2		be performed.
6.3	Identifying scrap with markings is	
6.4	Scrap is controlled internally	
		accessible to
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