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CONTROL OF NONCONFORMANCES

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Abstract:

This document describes procedures for control of nonconformances.

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1.0 PURPOSE

This document defines and makes reference to the procedures necessary for the control of nonconformances.

2.0 THEORY

Work that has failed inspections or tests or that in any way does not meet requirements are considered "nonconformances". Such work must [REDACTED]

3.0 GENERAL PROCEDURE

3.1 "Nonconformance" is any work or raw material used by the Company or listed as a Customer complaint, such as:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

3.2 Nonconformances must be withheld pending disposition by a completed Nonconformance Report (NCR) or [REDACTED]

3.3 All employees are empowered to engage this procedure when they discover nonconformances. No employee may work on yellow-tagged nonconformances.

3.4 Upon discovery of a nonconformance, an employee may [REDACTED]

3.5 When an employee cannot bring the work into conformance through immediate rework, the employee [REDACTED]

3.6 [REDACTED]

3.7 The employee completes the top portion of the Nonconformance Report form, filling in all pertinent spaces. The employee then submits the Nonconformance Report (NCR) to Quality.

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3.8 The employee then tags the nonconforming work with a yellow nonconformance tag and indicates the report number on the tag. A yellow-tag may be used without a Nonconformance Report for [REDACTED]

3.9 Upon receipt of the Nonconformance Report, the Quality representative [REDACTED]

3.10 Quality will then assign the Report to [REDACTED]

3.11 If the nonconformance is ascertained or estimated to be the fault of a Supplier, Quality may elect to [REDACTED]

3.12 Quality will also indicate on the Nonconformance Report form if a document supplement is required or if a configuration change is required, etc.

3.13 The NCR is submitted to the Material Review Board (MRB) for review and disposition. MRB actions that affect configuration may [REDACTED]

3.14 The MRB consists of the following managers, at a minimum:

- [REDACTED]
- [REDACTED]
- [REDACTED]

3.14.1 MRB Qualification

A Material Review Board member must:

- 1) [REDACTED]
- 2) [REDACTED]

3.15 In the event of a non-unanimous decision, [REDACTED]

3.16 The Company provides timely reporting of delivered work that may affect safety. Notification includes [REDACTED]

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4.0 DISPOSITIONS

4.1 Dispositions are classified as Major, Minor or None.

4.1.1 Major:

[Redacted]

4.1.2 Minor:

[Redacted]

4.1.3 None:

[Redacted]

4.2 MRB dispositions may include, but are not limited to:

4.2.1 Clarification

[Redacted]

4.2.2 Conditional Acceptance

[Redacted]

4.2.3 Non-Deliverable Work

[Redacted]

4.2.4 Notification

[Redacted]

4.2.5 Precautionary

[Redacted]

4.2.6 Repair (Non-Standard and Standard)

[Redacted]

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[Redacted]

4.2.7 Request for Waiver/Deviation

[Redacted]

4.2.8 Return to Supplier (Receiving Inspection)

[Redacted]

4.2.9 Rework (Non-Standard and Standard)

[Redacted]

4.2.10 Scrap

[Redacted]

5.0 CUSTOMER DISPOSITION AUTHORITY

5.1 Major: A Waiver/Deviation disposition is [Redacted]

5.2 RTV and Scrap dispositions are not [Redacted]

5.3 Minor: Conditional Accept and Non-Standard Rework/Repair dispositions are [Redacted]

5.4 Scrap, RTV or Standard Rework dispositions are not [Redacted]

5.5 None: Not subject to Customer approval.

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