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CONTROL OF NONCONFORMANCES

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Abstract:

This document describes procedures for control of nonconformances.

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1.0 PURPOSE

This document defines and makes reference to the procedures necessary for the control of nonconforming items.

2.0 THEORY

Items that have failed inspections or tests or that in any way does not meet requirements are considered "nonconformances". Such items must be controlled to ensure they are not accidentally delivered or used. The Company's system ensures that nonconformances are identified when found and are segregated, investigated and dispositioned. Corrective actions are taken to ensure nonconformances do not reoccur.

3.0 GENERAL PROCEDURE

3.1 "Nonconformance" is any item made by the Company or raw material used by the Company or returned from the Customer that does not meet:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

3.2 Nonconforming items must be withheld pending [REDACTED]

3.3 All employees are empowered to engage this procedure when they discover potential or nonconforming items. No employee may work on [REDACTED]

3.4 Upon discovery of a nonconforming item, an employee may [REDACTED]

3.5 When an employee cannot bring the item into conformance through immediate rework, the employee shall [REDACTED]

3.6 If an employee or supervisor [REDACTED]

3.7 The employee shall complete the top portion of the RFS form, filling in all pertinent spaces. The employee shall [REDACTED]

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3.8 The employee shall then tag the nonconforming items with a yellow nonconformance tag and indicate the RFS number on the tag. A yellow-tag may be used [REDACTED]

3.9 Upon receipt of the RFS, the Responsible Authority will review the form for [REDACTED]

3.10 The Responsible Authority will then assign the RFS to an appropriate manager or authority for expedited, high priority resolution. This includes [REDACTED]

3.11 If the nonconforming item is ascertained or estimated to be the fault of a Supplier, [REDACTED]

3.12 The Responsible Authority will [REDACTED]

3.13 The RFS shall then be submitted to the Material Review Board (MRB) for [REDACTED]

3.14 The MRB consists of the following personnel, at a minimum:

- [REDACTED]
- [REDACTED]
- [REDACTED]

3.14.1 MRB Qualification

A Material Review Board member must:

- 1) [REDACTED]
- 2) [REDACTED]

3.15 In the event of a non-unanimous decision, [REDACTED]

3.16 The Company shall provide timely reporting of delivered nonconforming items that [REDACTED]

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4.0 DISPOSITIONS

4.1 Dispositions are classified as Major, Minor or None.

4.1.1 Major: [REDACTED]

4.1.2 Minor: [REDACTED]

4.1.3 None: [REDACTED]

4.2 MRB dispositions may include, but are not limited to:

4.2.1 Clarification [REDACTED]

4.2.2 Conditional Acceptance [REDACTED]

4.2.3 Non-Deliverable [REDACTED]

4.2.4 Notification [REDACTED]

4.2.5 Precautionary [REDACTED]

4.2.6 Repair (Non-Standard and Standard) [REDACTED]

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[Redacted]

4.2.7 Request for Variance (Waiver/Deviation)

[Redacted]

4.2.8 Return to Supplier (Receiving Inspection)

[Redacted]

4.2.9 Rework (Non-Standard and Standard)

[Redacted]

4.2.10 Scrap

[Redacted]

5.0 CUSTOMER DISPOSITION AUTHORITY

5.1 Major: A Variance (Waiver/Deviation) disposition is [Redacted]

5.2 RTV and Scrap dispositions are not [Redacted]

5.3 Minor: Conditional Accept and Non-Standard Rework/Repair dispositions are [Redacted]

5.4 Scrap, RTV or Standard Rework dispositions are [Redacted]

5.5 None: [Redacted]

6.0 PROCESSING SCRAP

Nonconforming supplies that are dispositioned as scrap are [Redacted]

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