

CONTROL OF NONCONFORMANCES

Origination Date: XXXX

Document Identifier:	Control of Nonconformances
Date:	Latest Revision Date
Project:	Customer, Unique ID, Part Number
Document Status:	Draft, Redline, Released, Obsolete
Document Link:	Location on Server (if used)

Abstract:

This document describes procedures for control of nonconformances.



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1.0 PURPOSE

This document defines and makes reference to the procedures necessary for the control of nonconforming items.

2.0 THEORY

Items that have failed inspections or tests or that in any way does not meet requirements is considered nonconforming. Such items must be controlled to ensure it is not accidentally delivered or used. The Company's system ensures that nonconforming items are identified when found and segregated, investigated and dispositioned. Corrective and/or preventive actions are taken to ensure nonconformances do not reoccur.

3.0 GENERAL PROCEDURE

3.1 Nonconformances are any deliverable items made by the Company or raw material used by the Company or returned from the Customer that does not meet:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

3.2 Nonconforming items must be withheld pending [REDACTED]

3.3 All employees are empowered to engage this procedure when [REDACTED]

3.4 Upon discovery of nonconforming items, an employee may make an attempt to perform immediate rework if such rework is within that employee's ability. For example, [REDACTED]

3.5 When an employee cannot bring the item into conformance through immediate rework, the employee shall [REDACTED]

3.6 [REDACTED]

3.7 The employee shall complete the top portion of the RFS form, filling in all pertinent spaces. The employee shall then submit the RFS to the Quality Group.

[REDACTED]

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3.8 The employee shall [REDACTED]

3.9 Upon receipt of the RFS, the Quality representative will review the form for [REDACTED]

3.10 Quality will then assign the RFS to an appropriate manager or authority for resolution. This includes [REDACTED]

3.11 If the nonconforming item is ascertained or estimated to be the fault of a Supplier, Quality may elect to submit an Investigation and Corrective Action Request (ICAR) to the supplier. In such cases, the ICAR number shall be referenced on the RFS. For more on the ICAR system see the Corrective and Preventive Action Procedure.

3.12 Quality will also indicate on the RFS form [REDACTED]

3.13 The RFS shall then be submitted to the Material Review Board (MRB) for review and disposition. Necessary actions are taken to contain the effect of the nonconformity on other items or processes. MRB actions that affect configuration may [REDACTED]

3.14 The MRB consists of the following managers, at a minimum:

- [REDACTED]
- [REDACTED]
- [REDACTED]

3.14.1 MRB Qualification

A Material Review Board member must:

- 1) [REDACTED]
- 2) [REDACTED]

3.15 In the event of a non-unanimous decision, [REDACTED]

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3.16 The Company shall provide timely reporting of delivered nonconforming items that may affect reliability or safety. Notification shall include [REDACTED]

4.0 DISPOSITIONS

4.1 Dispositions are classified as Major, Minor or None.

4.1.1 Major: [REDACTED]

4.1.2 Minor: [REDACTED]

4.1.3 None: [REDACTED]

4.2 MRB dispositions may include, but are not limited to:

4.2.1 Clarification [REDACTED]

4.2.2 Conditional Acceptance [REDACTED]

4.2.3 Non-Flight [REDACTED]

4.2.4 Notification [REDACTED]

4.2.5 Precautionary [REDACTED]

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4.2.6 Repair (Non-Standard and Standard)

[Redacted]

4.2.7 Request for Waiver/Deviation

[Redacted]

4.2.8 Return to Supplier (Receiving Inspection)

[Redacted]

4.2.9 Rework (Non-Standard and Standard)

[Redacted]

4.2.10 Scrap

[Redacted]

5.0 CUSTOMER DISPOSITION AUTHORITY

5.1 Major: [Redacted]

5.2 RTV and Scrap dispositions [Redacted]

5.3 Minor: [Redacted]

5.4 Scrap, RTV or Standard Rework dispositions are [Redacted]

5.5 None: [Redacted]

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6.0 PROCESSING SCRAP

6.1 Nonconforming items dispositioned as scrap are physically segregated into an appropriate scrap area.

6.2 Such scrap is [REDACTED]

6.3 Identifying scrap with markings is [REDACTED]

6.4 Scrap is controlled internally so as not to be made available for possible theft, which precludes the use of outdoor scrap bins or other storage areas generally accessible to non-employees.

[REDACTED]

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